

Error message when you run the **UserInfoGet.CreateADODConnection** VBA function in Microsoft Dynamics GP 10.0: "Login failed for user '[User Name]'"

CONFIDENTIAL ARTICLE

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SYMPTOMS

When you run the **UserInfoGet.CreateADODConnection** Visual Basic for Applications (VBA) function in Microsoft Dynamics GP 10.0, you receive the following error message:

Login failed for user '<User Name>'.

Note In this error message, *User Name* represents the actual user name.

CAUSE

This problem occurs if the user name differs from the user identifier (user ID).

For example, the user name is "John Doe," but the user ID is "JDoe." In this case, the **UserInfoGet.CreateADODConnection** function tries to authenticate with an instance of Microsoft SQL Server by using the user name of "John Doe." However, the user ID that is created in Microsoft SQL Server is "JDoe."

RESOLUTION

To resolve this problem, obtain the latest service pack for Microsoft Dynamics GP 10.0. For more information, visit one of the following Microsoft Web sites, depending on whether you are a partner or a customer.

Partners

<https://mbs.microsoft.com/partnersource/products/GreatPlains/downloads/servicepack>

Customers

<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>

WORKAROUND

To work around this problem, update the user name to be the same as the user ID. To do this, update the value in the **User Name** field in the User Setup window to match the value that is in the **User ID** field.

STATUS

Microsoft has confirmed that this is a problem in the Microsoft products that are listed in the "Applies to" section. This problem was first corrected in Microsoft Dynamics GP 10.0 Service Pack 1.

APPLIES TO

- Modifier with Visual Basic for Applications, when used with:
Microsoft Dynamics GP 10.0

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