

How to create a Dexsql.log file for Microsoft Dynamics GP

CONFIDENTIAL ARTICLE

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INTRODUCTION

This article describes how to create a Dexsql.log file for Microsoft Dynamics GP or for Microsoft Business Solutions - Great Plains.

Partner Only Article

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MORE INFORMATION

When you receive an error message in Microsoft Dynamics GP, a Dexsql.log file is a helpful tool that can frequently provide more information to troubleshoot issues. If you can re-create the error message, the Dexsql.log file can capture this information.

To create a Dexsql.log file, follow these steps:

1. Open the Dex.ini file. By default, this file is in the following location, depending on the version that you are running:

- Microsoft Dynamics GP 10.0:

C:\Program Files\Microsoft Dynamics\GP\Data

- Microsoft Dynamics GP 9.0:

C:\Program Files\Microsoft Dynamics\GP

- Microsoft Business Solutions - Great Plains 8.0:

C:\Program Files\Microsoft Business Solutions\Great Plains

2. Locate the following statements in the Dex.ini file:

```
SQLLogSQLStmt=FALSE
SQLLogODBCMessages=FALSE
SQLLogAllODBCMessages=FALSE
```

3. If the statements are currently set to FALSE, change the statements to TRUE, as follows:

```
SQLLogSQLStmt=TRUE
SQLLogODBCMessages=TRUE
SQLLogAllODBCMessages=TRUE
```

4. Start Microsoft Dynamics GP. If Microsoft Dynamics GP is already started, exit Microsoft Dynamics GP, and then restart it.
5. Re-create the scenario in which you received the error message. Stop before you receive the error message.
6. In Windows Explorer, open the Microsoft Dynamics GP application folder that you opened in step 1. Locate the Dexsql.log file. Delete or rename this file.

If you do not see the Dexsql.log file, click **View**, and then click **Refresh** so that you can see the new file.

7. In Microsoft Dynamics GP, complete the final steps to re-create the error message. You now have a new Dexsql.log file in the Microsoft Dynamics GP application folder.
8. Open the Dex.ini file, and then reset the statements to FALSE or to the original settings.

APPLIES TO

- System Manager, when used with:
 - Microsoft Dynamics GP 10.0
 - Microsoft Dynamics GP 9.0
 - Microsoft Business Solutions–Great Plains 8.0

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